

A2Z Limos

57- Milk Street Birmingham B5 5TP

TERMS AND CONDITIONS FOR WEDDING CAR & LIMOUSINE RENTAL

Hereafter A2Z Limos will be known as THE COMPANY and the person named overleaf and/or the person/s signing the Confirmation or placing a booking by paying deposit shall be known as THE RENTER. It will be deemed that THE RENTER accepts responsibility by himself/herself for every person travelling in the vehicle and fully agrees to the conditions of Limousine rental as follows:-

1. a) All bookings are by pre-booking only and must be confirmed with a minimum deposit of no less £50 or half the total amount payable, before it is accepted as a positive booking.
- b) Full payment must be received at our office at least 14 days before the date of rental for cheque payments, or in cash 7 days prior to the rental. If payment is not received by that date the booking will automatically be cancelled and your deposit forfeited, unless by prior agreement.
2. a) In the event of cancellation any deposit paid would be forfeited. In the event of such cancellation the following charges will apply and an invoice raised:
 - More than 30 days before the hire date – deposit only
 - Between 20-30 days before the date of hire – 50% of the total car hire charge
 - Between 10-19 days before the date of hire - 70% of the total care hire charge
 - Less than 10 days before the date of hire – total car hire charge
- b) No refunds will be given on full payment made by the Renter if cancellation is made after the 21 day stated above.
3. No responsibility can be accepted for adverse weather conditions (i.e. snow, flooding, traffic etc.) which may cause delay or cancellation of a booking by THE COMPANY.
4. Whilst every effort is afforded to the service-ability of the vehicles, no responsibility can be accepted for mechanical, electrical or material breakdowns howsoever caused. In this unlikely event every effort will be made for immediate repair to the vehicle(s) so that the journey can continue or The Renter will be transferred to another vehicle(s) and any reasonable extra cost incurred will be borne by THE COMPANY or refund given. In the event of condition 3 and 4 or any other breakdown and /or accident, no responsibility will be accepted for missed connections/functions and any loss or disappointment how so ever caused.
5. In the event of breakdown or accident to the vehicle(s) booked, prior to the date of rental, every effort will be made to supply a similar or alternative vehicle(s) at the discretion of THE COMPANY.
6. THE COMPANY reserves the right at any time to change/replace or renew the vehicle(s) booked or advertised in order to maintain The Company's high standard.
7. The consumption of food/food products and suchlike is not permitted inside the vehicle(s).
8. The RENTER shall be fully responsible and liable for any damage caused both inside and outside of the vehicle by The Renter and/or any member of his/her party howsoever caused. This includes incitement to any third party, which results in damage to the vehicle or its contents. The Renter will agree to be liable for the total cost of the repair and THE COMPANY will determine the location of the repairer. The Renter will be liable to pay to THE COMPANY a fixed daily rate (determined by THE COMPANY) while the vehicle(s) is out of commission for such repairs, also any other incurred losses i.e. by lost bookings.
9. THE RENTER must make sure all items/goods belonging to THE RENTER or any of his/her party are removed at the end of each rental term and Vehicle is returned in clean condition.
10. Valeting/ Cleaning charge minimum £100 will be levied if through misuse by THE RENTER from food, drink or illness extra cleaning becomes necessary or whatever the resulting cost may be in excess of this amount to rectify the damage caused or for the vehicle to return to a condition in which it may be re-used for further rentals.
11. Any extra requests or alterations to the booking not made at the time of booking cannot necessarily be guaranteed. Although every effort will be made to comply with those requirements, these may incur extra costs to THE RENTER. Processing fee of £15 will be levied for any alteration to the booking e.g: change of time, change of vehicle, change of pick up location etc.
12. THE RENTER is liable for all glassware breakages at a replacement cost of £5 per glass and £25 per decanter.
13. THE COMPANY discretion shall be decided by the partners of THE COMPANY and their decision will be fully binding in all matters.
14. The supply of drinks by the company may only be consumed within the vehicle and must not be removed from it at any time. Renter are not permitted to supply their own drinks unless by special arrangement with the Company, whereby a fee of £10.00 per vehicle will be chargeable.
15. Our limousines have been designated NON-SMOKING vehicles. Any infringement of this policy will deem the hire invalid and all monies paid will be forfeited and the rental terminated immediately.
16. THE RENTER (i.e. person who paying the deposit) must be a minimum of 18 years of age.
17. Under No circumstances alcohol should be consumed within the vehicle(s) by any person under age.
18. The Company at no time takes responsibility for the Renters or any member of his/her parties items/goods used or left in the vehicles. The Renter must make sure all items/goods belonging to the renter or any of his/her party are removed at the end of each rental term. Employees of the company cannot hold/store/safeguard any items for the renter or his /her party.
19. The Company or its representative (e.g. Chauffeur) reserves the right to refuse entry to the vehicle to any person/persons they deem unfit for whatsoever reason and can refuse to continue the journey if any person/persons behave in a manner which may be detrimental to other person or to the vehicle and its contents. In this event no refund will be given.
20. It is the responsibility of THE RENTER (a) to pay for any item on or from the vehicle which might be stolen or damaged during the rental period (b) to return the vehicle(s) to THE COMPANY at the end of the rental period undamaged and with all tools, accessories and equipment intact and in good working order, and to indemnify THE COMPANY in respect of any loss or damage.
21. Any extra requests or alterations to the booking (i.e. additional pick up points, change of venue etc causing extra mileage or time) not made at the time of booking/ confirmation cannot necessarily be entertained, although every effort will be made to meet these requirements and may incur additional charges.
22. Drop offs and Pick-ups not agreed at the time of booking will charged per additional drop off/ pick up which must be within 5 mile radius of original drop off or pick up point.
23. A fifteen (15) Minute grace period shall be established for late arrival of your Limousine due to weather, accident or any other misfortune.
24. Any overtime after the booked time will be charged in fifteen minutes (1/4 hour) increments as priced from our Rate Card on the booking date.
25. By agreeing to hire a vehicle and paying a deposit, the Renter has entered into a binding rental contract with the Company.